

# Creating a Member Account

To create a member account on [www.messa.org](http://www.messa.org), click on Register Now.

The screenshot shows the MESSA website interface. At the top left is the MESSA logo with the tagline "Good health. Good business. Great schools." Below the logo is a navigation bar with links for "Members", "Business Offices", "Plans & Services", "Health Resources", "About Us", and "Contact Us". The main content area features a large image of a baby's face with the text "Pertussis (Whooping Cough)" and "Get a shot. Save a life." Below this is a "Read more..." button. A "Member Sign-In" overlay is positioned on the right side, containing fields for "Username" and "Password", a "Login" button, and links for "Forgot Username or Password?". Below the sign-in fields is a link that says "Don't have an account? Register Now", which is highlighted with a red arrow. The bottom of the page includes a "News" section with a link to "Summary of your Adult Immunization Coverage", "MESSA Member Services Center" contact information (1.800.336.0013), and a "Helpful Links" section with links for "Find a Doctor" and "Request an ID Card". On the right side, there are several promotional banners for "messa ABC", "800.414.2014 MESSA • Nurseline", "MESSA Saver Rx", and "MAYO CLINIC EmbodyHealth".

Fill in required information.

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# account management

## Tell Us About Yourself

Tell us about yourself >> Agree to terms & conditions >> Set username and password >> Set your security questions

Note: Pages are Secured by VeriSign

\* = Required Field

\* Please provide either your Enrollee ID # / Contract # (without the prefix) OR your Social Security Number in the appropriate box below:

Enrollee ID # / Contract #:

OR

Social Security Number:

\* When is your birthday?

My birthday is on: -- Select month -- -- Select day --

\* What is the 5-digit zip code of your mailing address?

My ZIP Code is:

\* Who is your Employer?

My Employer is:

Next >

Fill in required information.

Click 'Next'

Create a member profile.

**account management**

### Set Username and Password

Tell us about yourself >> Set username and password >> Set your security questions

*Note: Pages are Secured by VeriSign*

Welcome, Steve Gibson \* = Required Field

\* Set your username

My username is:

A username will be generated for you.

\* Set your password

Enter new password:

Reenter your password:

Enter a password.

Your password must be at least 6 characters in length. It must contain at least 1 alpha character and must include a number or a symbol character (except: < > or &).  
Example: M!@x!LrP

\* Enter your email address

My email address is:

Reenter your email address:

Enter your email address.

[Next >](#)

Choose three security questions and answers.



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## account management

### Reset Your Security Questions (Optional)

[Tell us about yourself](#) >> [Agree to terms & conditions](#) >> [Set username and password](#) >> **Set your security questions**

*Note: Pages are Secured by VeriSign*

\* = Required Field

\* Please select your first security question and provide an answer to it:

Question:

Answer:

\* Please select your second security question and provide an answer to it:

Question:

Answer:

\* Please select your third security question and provide an answer to it:

Question:

Answer:

Click 'Next'

Your member account has been successfully created.



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## account management

### Account Reset Successfully

Congratulations,

Click [here](#) to access the member area and to view your Summary of Benefits.